



Tyndall Quality Policy

It is the stated and agreed policy of Tyndall National Institute to:

- Maintain a world-class quality management system compatible with I.S. EN ISO 9001:2015 which is fully integrated across all aspects of our activities
- Establish and maintain systems to determine all aspects of our customers' needs and expectations
- Ensure systems and controls are maintained and resourced to meet the requirements of ISO 9001:2015
- Generate systems for the establishment and assessment of quality objectives across all areas of activity
- Review the effectiveness, and continually improve significant aspects of our management system by establishing, measuring and reporting on specific quality objectives

We recognise that quality is the concern of everybody in the organisation, and it is our communal responsibility to ensure that all customers' requirements are clearly stated and understood and that all products or services provided to customers either meet or exceed these stated requirements. It is management policy to ensure that all employees have sufficient training and resources provided so as to understand and satisfy these demands. We will do everything that is reasonably practical to provide a safe place of work for all who work within. We will comply with the Safety, Health and Welfare at Work Act 2005 and with any associated regulations, codes of practice and guidance notes.

Prof. William Scanlon
CEO, Tyndall National Institute



