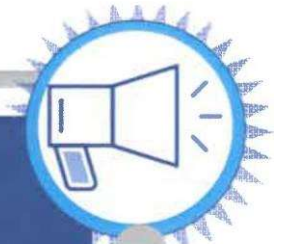# ISO 9001 Quality Policy

Tyndall recognises that effective Quality Management is an integral part of its business function and customer experience – everyone at Tyndall is responsible for and contributes towards Quality

Tyndall
National Institute

TYN-ILT-POL-7

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Tyndall will ensure the highest quality **Research, development and innovation activities in the field of information communications and technology (ICT)** through its Quality Management System (QMS), which is implemented to fully comply with ISO 9001.

The 9001 Quality Policy provides direction and the commitments, made by Tyndall's leadership (ILT), are considered and cascaded into the QMS when setting measurable objectives and their effectiveness reviewed at monthly Institute Leadership Team (ILT) meetings.

Tyndall is committed to the continual improvement of the effectiveness of its Quality Management System to meet or exceed the needs and expectations of all stakeholders. Also, complying with all applicable laws, regulations, relevant standards and other known requirements.

Tyndall is committed to developing staff competencies, fostering creativity and empowerment. Tyndall ensures all its personnel have sufficient training and resources provided so as to understand and satisfy relevant quality system requirements.

Tyndall is committed to applying best practice principles to maximise opportunities and minimise risks in proportion to their impact on creating an environment of quality people and quality research for all stakeholders.

Prof. William Scanlon, CEO
Tyndall National Institute

Date 21st February 2024

QUALITY
ISO 9001:2015
NSAI Certified

IVNAB

Q
Quality