

# ISO 17025 Quality Policy

DF-ILT-POL-8

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Tyndall will ensure the highest quality component analysis services through its management system which is designed and implemented to fully comply with ISO 17025.



The quality policy provides direction and the commitments made by Tyndall's leadership within this policy are considered and cascaded into the QMS when setting measurable objectives.



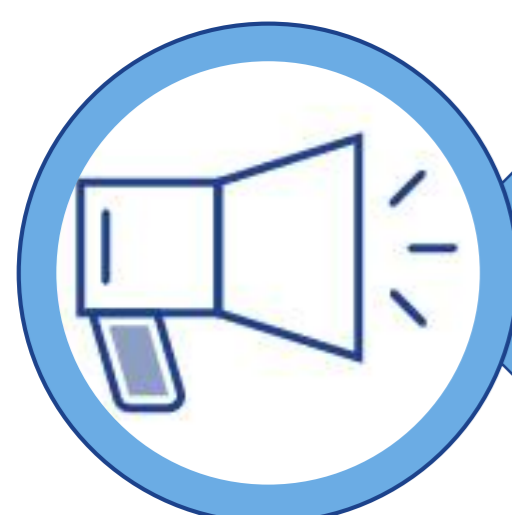
Tyndall is committed to continual improvement of the effectiveness of its Quality Management System (QMS) to meet the needs and expectations of its customers (in the European space & aerospace industries) and other interested parties, and also to achieve ongoing customer satisfaction.



Tyndall takes pride in the professional quality of its work and ensures that all tests are carried out with accuracy, impartiality, objectivity and consistency. Tyndall ensures that all results are maintained in strict confidence.



Tyndall ensure that its personnel are fully competent and qualified for the tasks they perform, are fully familiar with the relevant quality system requirements in order to effectively implement our policies and procedures in the course of their work.



The resulting system and associated controls are maintained and resourced to ensure effective quality control of our services to conform in every respect to our customers' demands and the relevant requirements of US Military Standard 883L and their earlier revisions and other applicable European Space Agency ESCC specifications



Tyndall encourages the active participation of all its employees in quality planning and continual improvement efforts to meet our quality, service and cost objectives.

Date: 12 Nov 2024

Prof. William Scanlon, CEO  
Tyndall National Institute

Date: 12 Nov 2024

Graeme Maxwell, Quality Manager  
Tyndall National Institute